

1

Install the power source



ring



English

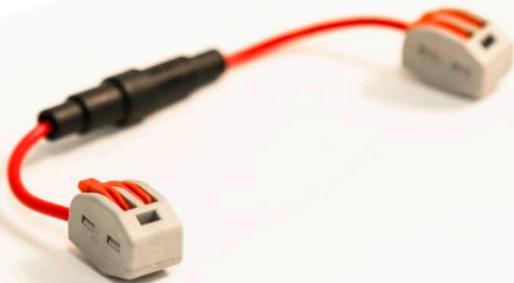
Replacing your doorbell's transformer

For your Ring Video Doorbell Pro to get enough power, you'll need to replace your existing doorbell's transformer with the provided 24VAC transformer.

If you need help with this process or live in an area where it's illegal to work inside your fusebox or switchboard, hire a qualified electrician.

Bypassing your existing doorbell

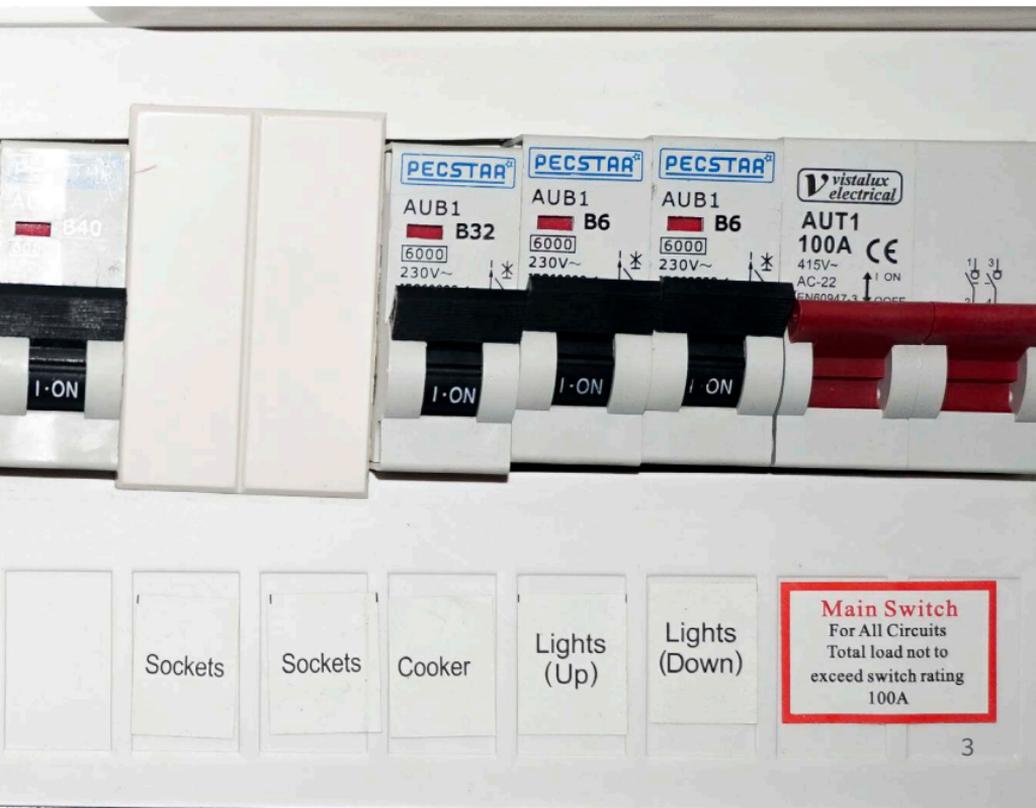
Since most doorbells aren't rated for use with a 24VAC transformer, you'll also need to bypass your existing doorbell **using the provided cable pictured below.**



Step 1

Shut off power at the fusebox/switchboard

Since you'll be working with high-voltage electricity, first shut off power at your fusebox or switchboard.

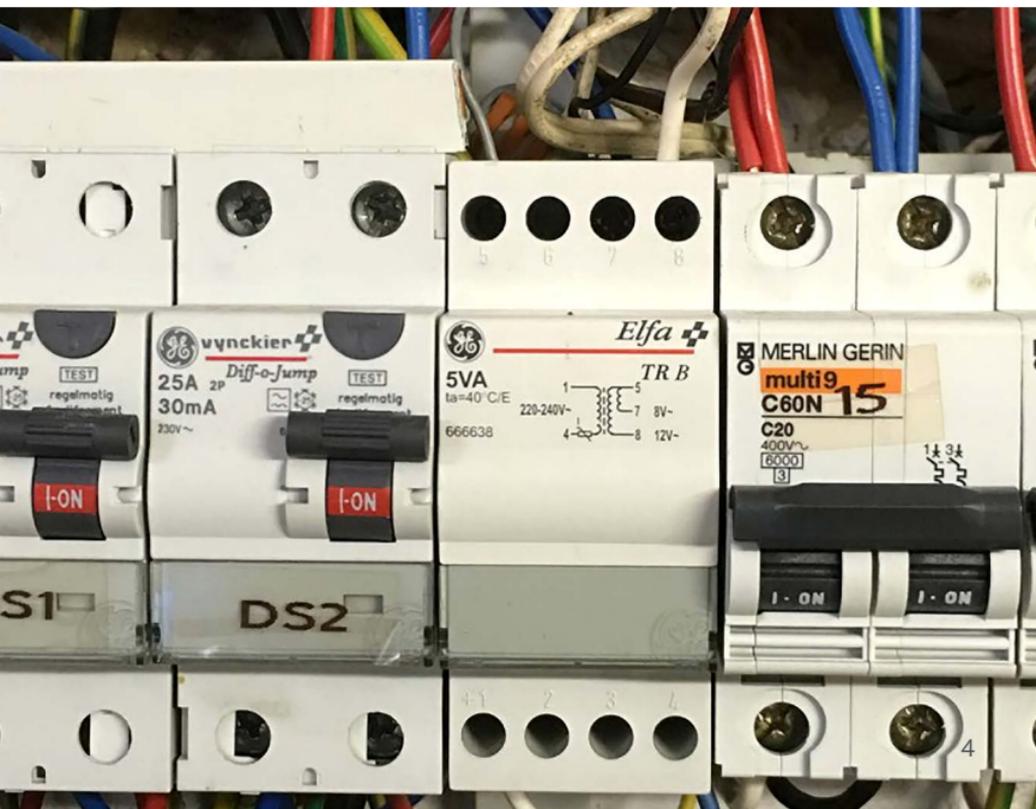


Step 2

Locate your existing doorbell's transformer

Your transformer is most likely on a rail with circuit breakers in a closet or storage area.

It may also be inside your existing doorbell.

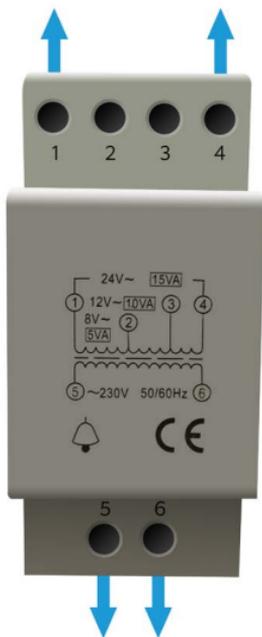


Step 3

Replace your transformer

If your doorbell's transformer is inside your existing doorbell, you'll need to find the source of your 230VAC power and install the provided transformer there.

To your Ring Pro (1, 4)



To your mains/
electrical power (5, 6)

If your doorbell's transformer is installed near your fusebox or switchboard, disconnect the 4 wires from your existing transformer. Connect these 4 wires to your new transformer, making sure not to swap the mains and the secondary wires.

Make the connections by inserting the wire ends into each clamp-down terminal, and tightening each connection with a small Phillips screwdriver.

Make sure that each wire is securely clamped for a solid connection.

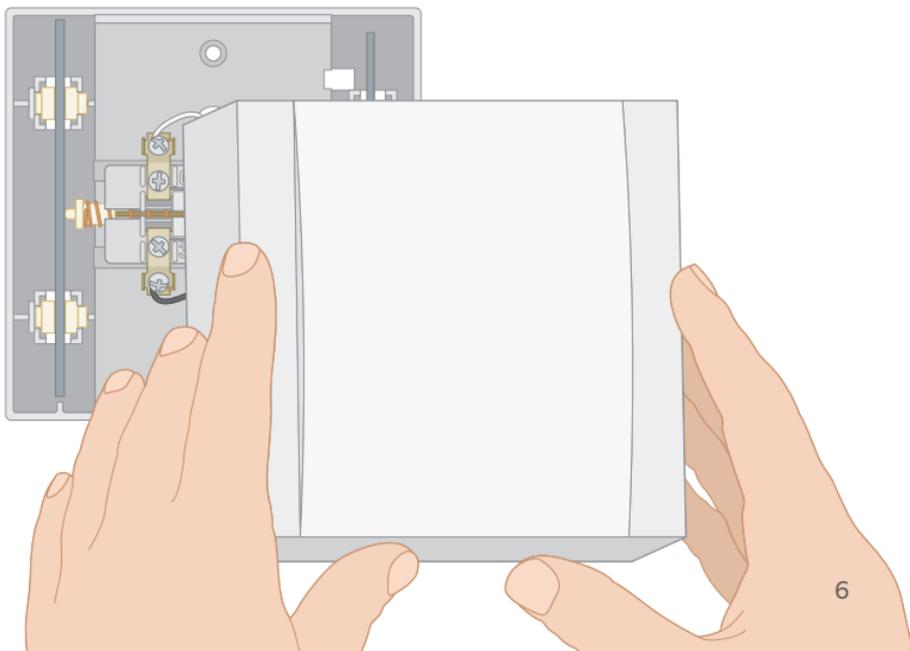
Step 4

Locate your internal doorbell

Locate your internal doorbell, and remove the cover (if you're able to run wire from your transformer directly to your Ring Doorbell, you can skip this part).

Study the connections on your doorbell. The trick here is to identify the wires that are powering your doorbell.

If your doorbell is different than the one pictured here, consult your doorbell's instruction manual for guidance.



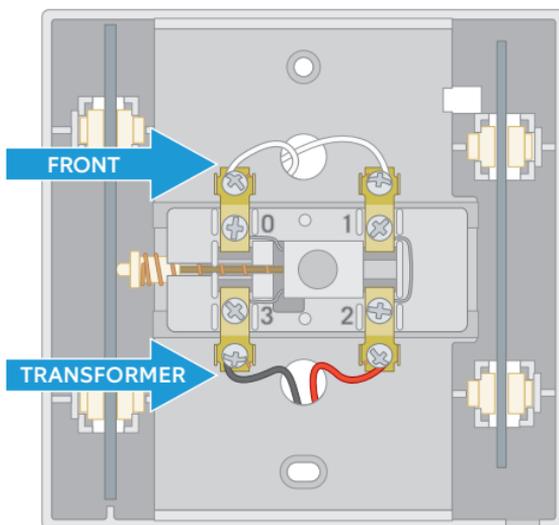
Step 5

Identify your doorbell's power source

The wires on the left (0 and 3) are the wires that power your doorbell's physical mechanism (or in electrical terms, its solenoid or coil), making it produce sound.

If you look closely, you can see thin wires from terminals 0 and 3 going to the hidden solenoid.

By contrast, terminals 1 and 2 are connected directly to each other via a thin wire (meaning they aren't providing power to your doorbell).

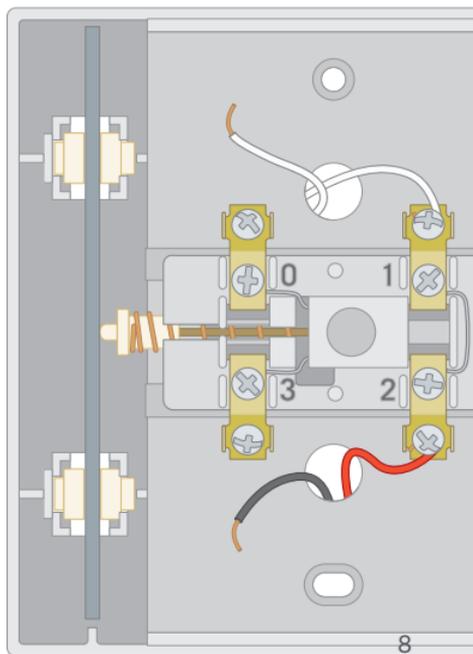
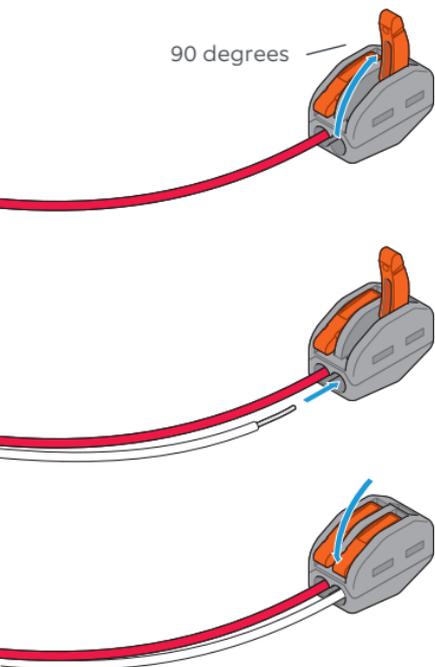


Step 6

Bypass your internal doorbell

Remove the wires that run through your doorbell's solenoid (again, 0 and 3 in this example), and bridge them using the red cable with the black fuse holder.

Lift the orange levers on the gray wire clips until you feel like they're going to break, insert the exposed wire ends, and then snap the levers down to secure the connection.

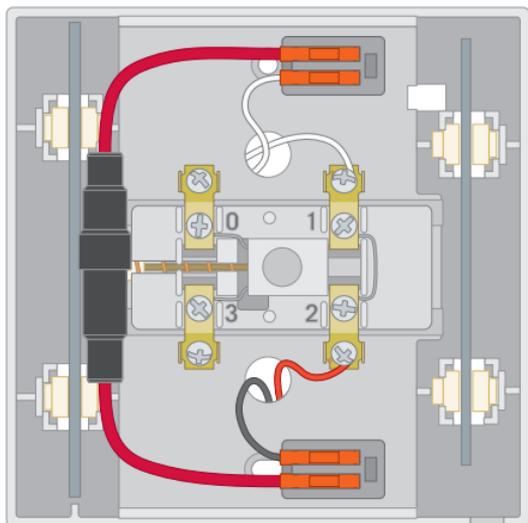


Step 7

Replace the cover

Congratulations! You've now replaced your transformer and bypassed your existing doorbell. A successful bypass should look something like the image below.

Now move to the front of your home to install your Ring Doorbell Pro following the steps in the next manual.



For additional help, visit: ring.com/help

For immediate assistance, we're available 7 days a week at: help@ring.com

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UK 01727 263045

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For a list of all our customer support numbers, visit: ring.com/callus



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Santa Monica, CA 90404

Hereby, Bot Home Automation, declares that this consumer electronic is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The declaration of conformity may be consulted at www.ring.com/DoC.pdf.

Protect the device from direct sunlight. Install the device at dry locations and protect it against rain and humidity. The device may not get contact to salt water or other conductive liquids. The device must be charged only within a building in a dry state.

Caution: Risk of explosion if battery is replaced by an incorrect type.

Dispose of used batteries according to the instructions.

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1523 26th St. Santa Monica, CA 90404

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Install your Ring Doorbell Pro



English



Step 1

Download the Ring app

The Ring app will walk you through the setup and installation processes. The app is available for iOS, Android, Mac Desktop, and Windows 10.



Search for “Ring” in one of the app stores above, or visit: ring.com/app

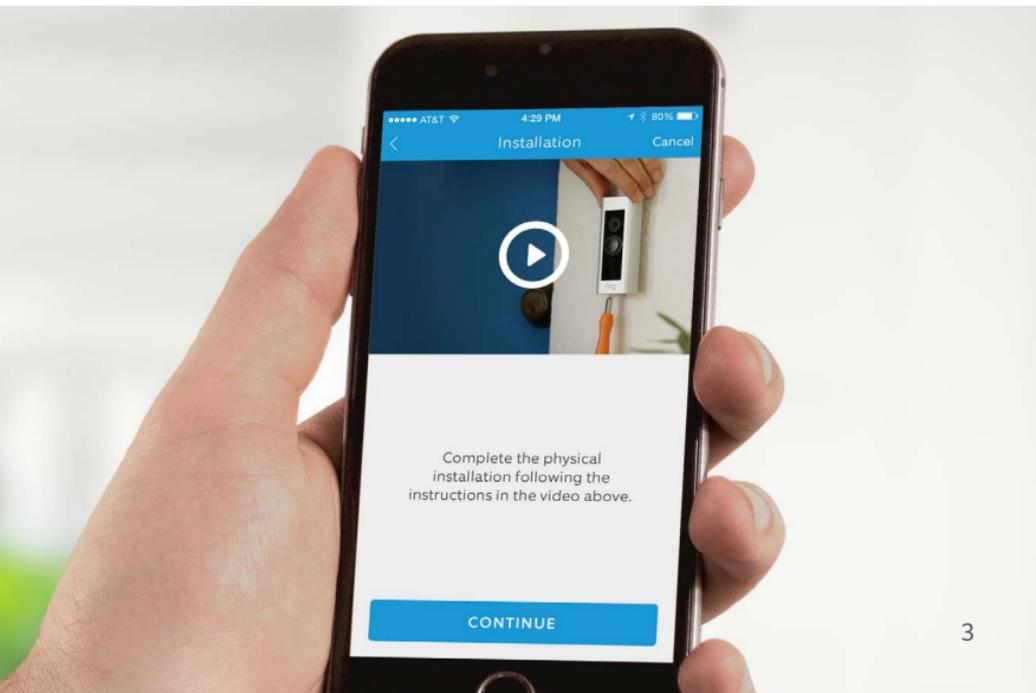


We have an online guide with videos and tutorials at: ring.com/setup

If you need help, reference the in-app video

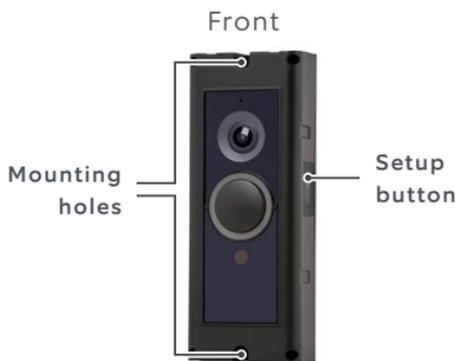
There's a video in the Ring app on the installation process outlined in this manual. We recommend watching that first, and referring to this manual if you need extra help.

Select the + sign to Add a New Device (or tap Set Up a Device), then select Video Doorbell Pro to access this video:



Step 2

Say “Hello” to your Ring Video Doorbell Pro



4 Faceplates

Pick the one that best matches your home...or your mood.

Change it any time.

Step 3

Check out all the cool stuff in the box



1 Screwdriver - Use the Phillips end for the mounting screws and star-shaped end for the security screw.



3 Anchors - For installing on concrete, stucco, or brick.



1 Drill Bit - To drill holes for the (optional) anchors.



3 Mounting Screws - Use two to mount your Ring.



2 Security Screws - Use one to secure the faceplate.



2 Extra Wires - To attach your existing wires to your Ring.



2 Wire Connectors - To connect the extra wires (above) to your existing wires.

Step 4

Remove your existing doorbell

Remove your existing doorbell from the wall and disconnect the wires.



Step 5

Install anchors (optional)

On **stucco**, **brick**, or **concrete**, use the provided bit to drill two holes in your wall, and install the anchors.

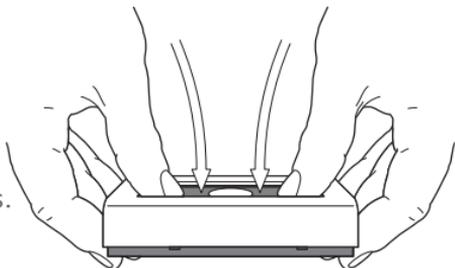
If you're installing on **wood** or **siding**, put the anchors in that drawer of stuff you never use and skip this step.



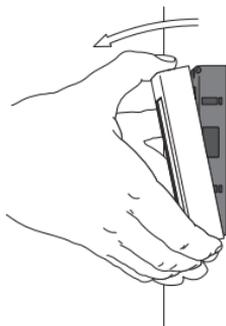
Step 6

Remove the Faceplate

Remove the faceplate on your Ring Doorbell Pro to access the mounting holes.



After your Ring Doorbell is installed, remove the faceplate like this:



Step 7

Connect your Ring to your existing wires

Connect your Ring Doorbell to your existing doorbell wiring. Then feed the wiring into your wall, and screw in your Ring Doorbell.

The wire clips and extra wires are optional.

Use them if you can't connect your wires directly to the screw terminals.

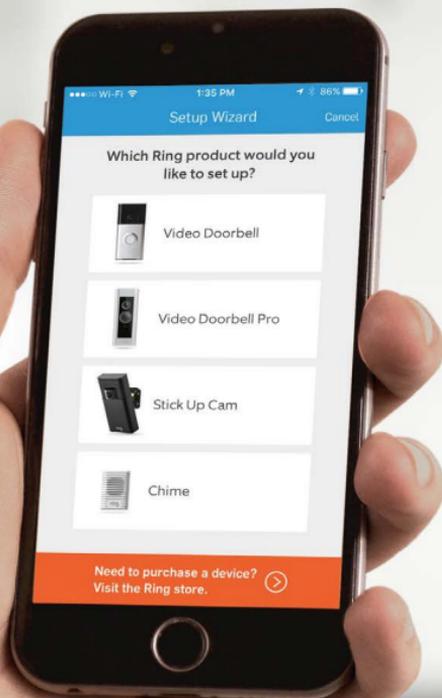


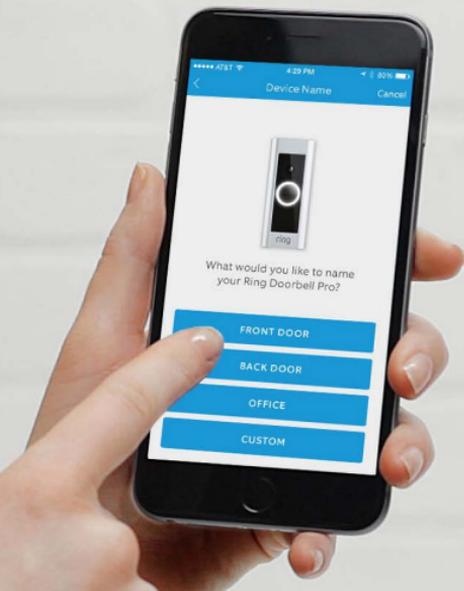
It doesn't matter which wire connects to which screw.

Step 8

Restore power at the breaker

The hard part is over—congrats! After restoring power at the breaker, open the Ring app, select the option to Set Up a New Device, and follow the in-app instructions.





Step 9

Follow the in-app setup process

In the Ring app, select the option to add a new device. When prompted, select **Video Doorbell Pro**, and follow the in-app instructions.



Step 10

Install the faceplate

Secure one of the faceplates with a security screw, using the star-shaped end of your Ring screwdriver.



Step 11

Plug your Chime in

First, simply attach the plug that matches your outlets, and plug your Chime in.

Once the light on the front is pulsing blue about once a second, your Chime is ready to be set up.

Follow the in-app prompts

Select “Set Up Device” on the homescreen of the Ring app, and follow the in-app instructions to set up your Chime.