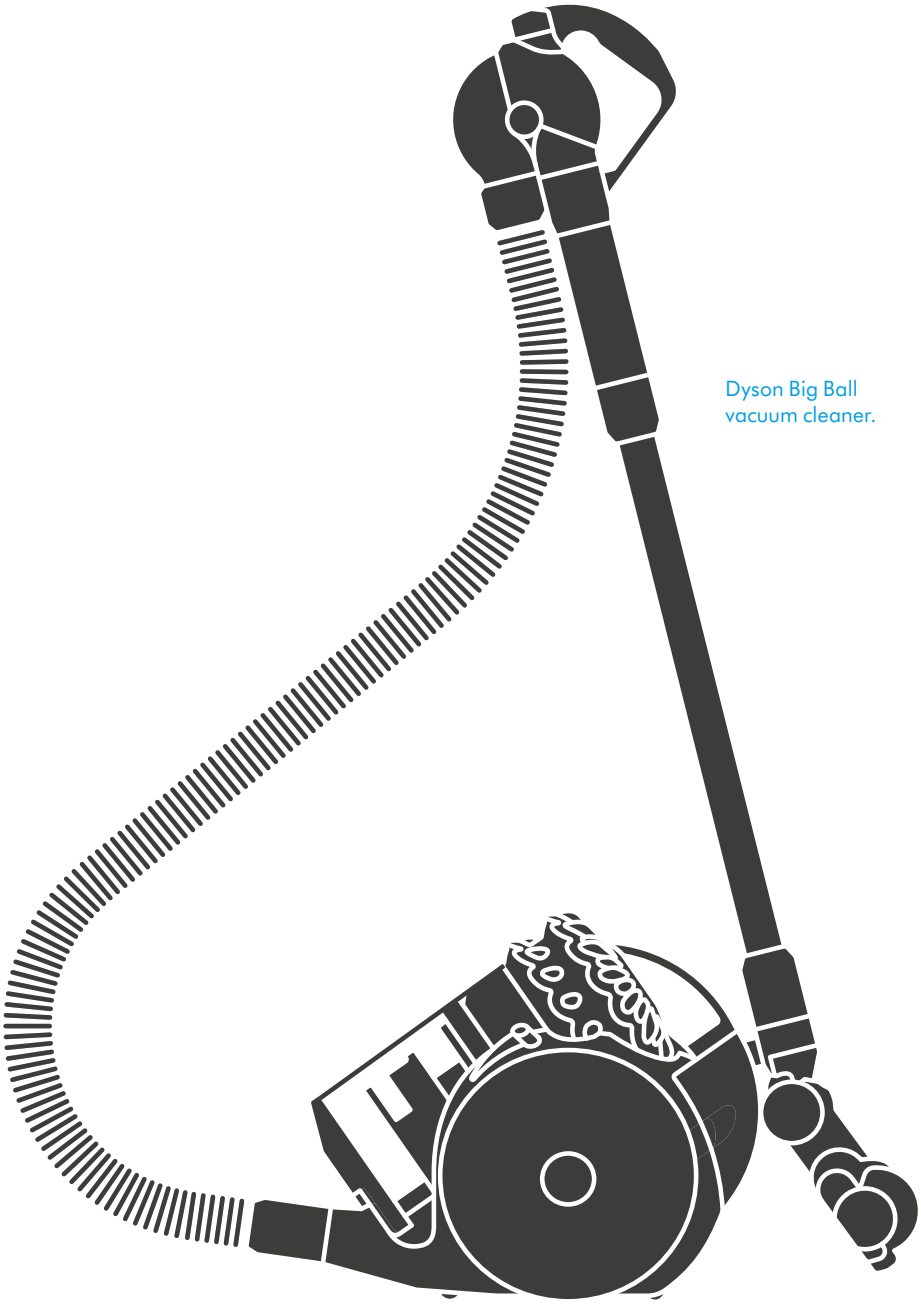
big ball

Dyson Big Ball logo.

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User manual



Dyson Big Ball vacuum cleaner.

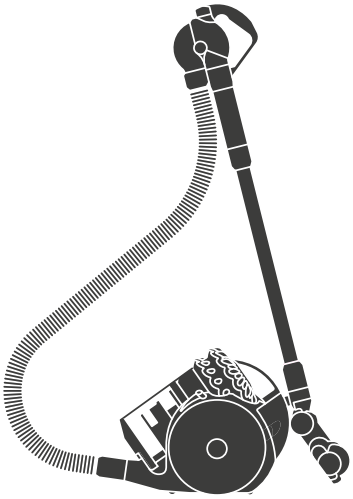
Contents

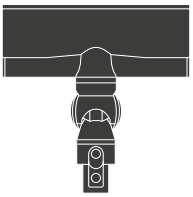
In the box
Getting started
Downloading the MyDyson™ app
Caring for your floors
Emptying your bin
Cleaning your bin
Clearing blockages
Cleaning your tools
Carrying and storage

dyson

Dyson logo

In the box





Motorbar™ cleaner headhead
Motorised, edge-to-edge deep cleaning. De-tangles and removes all hair, including pet hair.



Combination tool
Two tools in one – brush and wide nozzle. For simple switching between tasks.



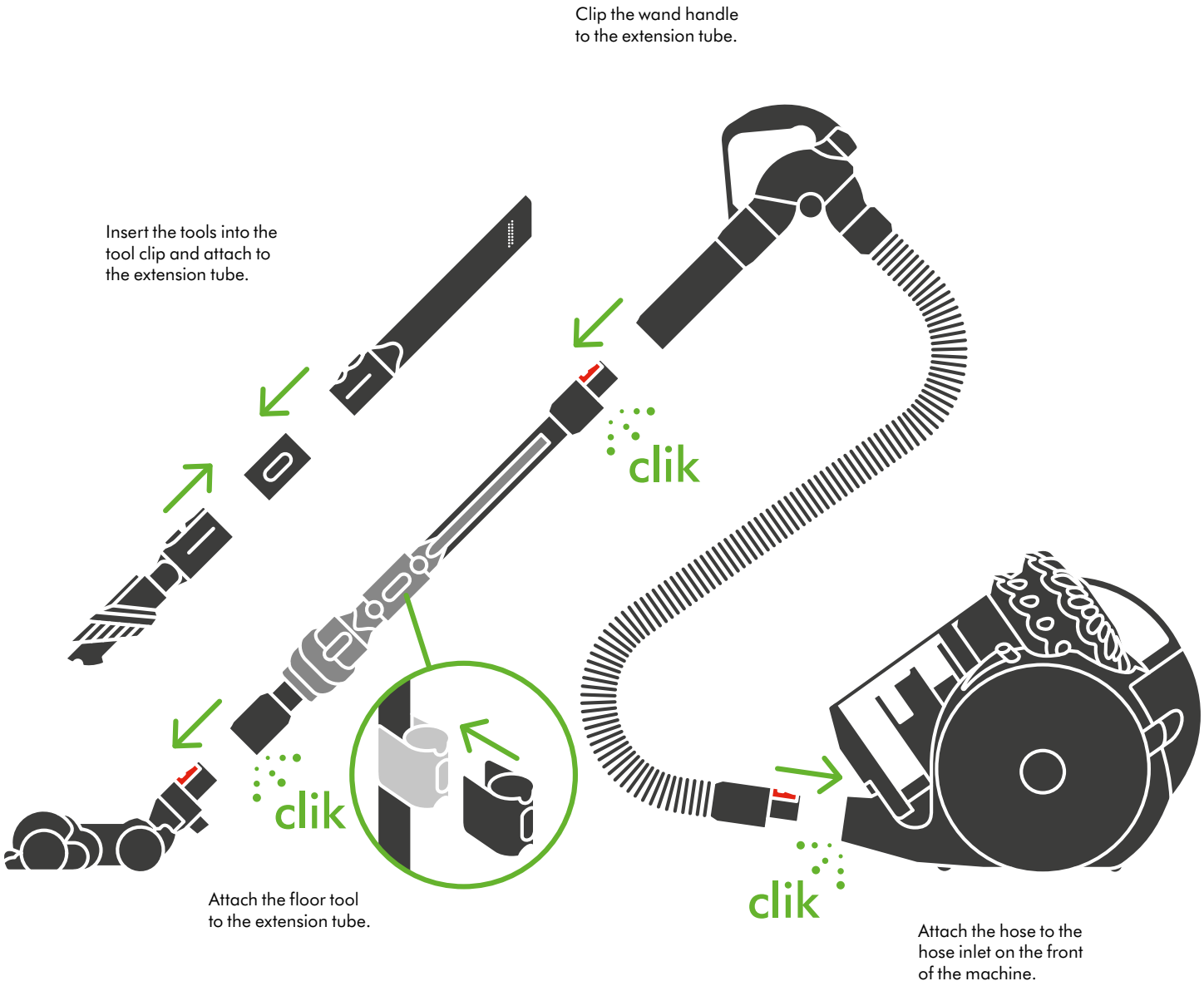
Crevice tool
Engineered for precise cleaning around tricky edges, narrows spaces and into hard-to-reach corners.



Tool clip
Handy storage for your vacuum's tools. So they're always there when you need them.

Additional tools and kits can be purchased at dyson.com

Getting started



Download the MyDyson™ app

With features to help you get more from your machine.

Easily manage your product, enjoy personalised features and get expert support – right at your fingertips.

Open the app, create an account and tap 'Add a product.' Then follow the steps to register your machine.

MyDyson logo.

Download on the app store.

Get it on Google Play.

Caring for your floors

Check that the underside of the cleaner head or tool is clean and free from any objects that may cause damage.

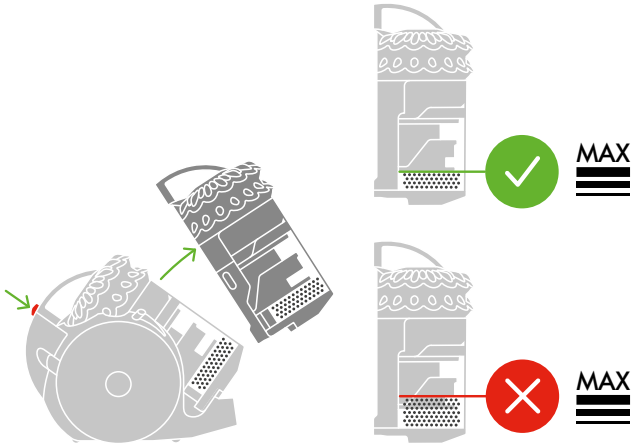
Before vacuuming your flooring, rugs, and carpets, check the manufacturer's recommended cleaning instructions.

The brush bar on your machine can damage certain carpet types and floors. Some carpets will fuzz if a rotating brush bar is used when vacuuming. If this happens, we recommend vacuuming without the motorised floor tool and consulting with your flooring manufacturer.

Emptying your bin

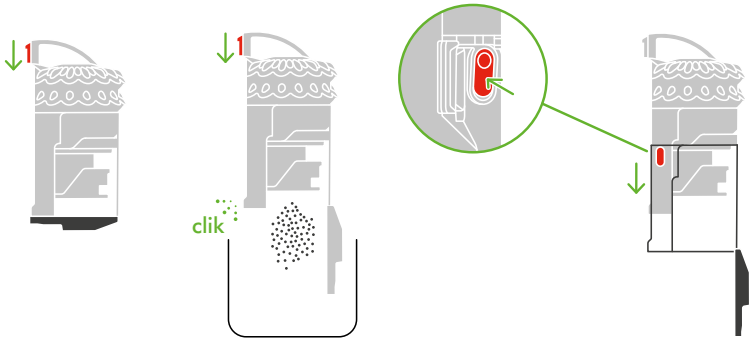
Ensure the collected debris doesn't exceed the max line.

Detach the vacuum's bin by pressing the red release button at the top/rear of the clear, branded bin handle.



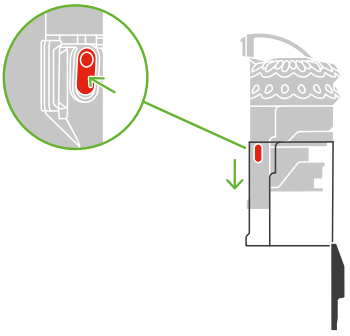
Place the bin above your home rubbish bin.

Press the red button down again to release the bottom lid.



Cleaning your bin

Press the red button down to release the bottom lid.

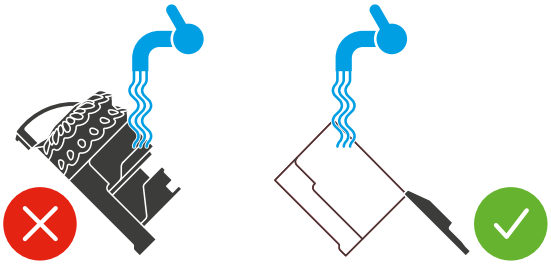


Release:
Press the red catch behind the red release button to slide the entire clear bin off the vacuum.

Wipe the Cyclone:
Use a dry cloth to gently wipe around the cyclone shroud. Never submerge the cyclone assembly in water.



Wash:
Clean the clear bin using cold water only. Do not use dish soap, polishes, or air fresheners on the plastic, as this can cause cloudiness or damage.



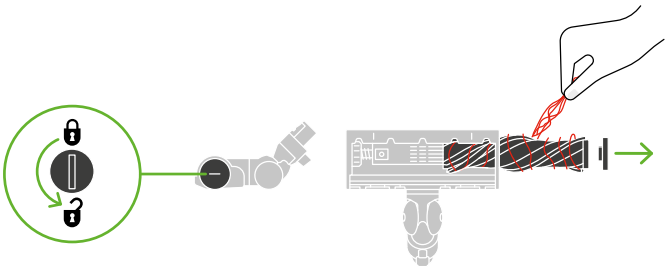
Dry:
Dry the bin with a microfibre cloth and leave it to air-dry for a few hours. It must be 100% dry before reattachment.

Clearing blockages

Clearing obstructions from your Motorbar™ cleaner head:
Your Motorbar™ cleaner head doesn't have a washable brush bar. To maintain optimum performance, check your brush bar regularly and clear any obstructions.

Make sure your machine is unplugged before starting any maintenance.

Don't put any part of your machine in a dishwasher or use detergents, polishes or air fresheners.



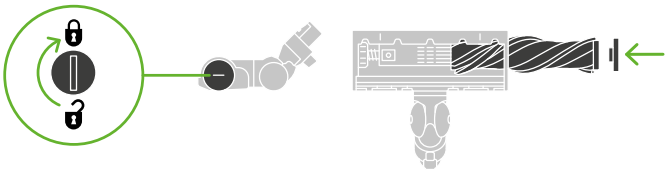
1.Remove your brush bar
Don't put any part of your machine in a dishwasher or use detergents, polishes or air fresheners.

Press the cleaner head release button on the end of the wand. Place the cleaner head upside down.

Use a coin to unlock the end cap.

Twist the end cap and remove it from your brush bar. Don't wash the end cap.

Slide your brush bar out of the cleaner head.



2. Look for obstructions
Clear any debris from your brush bar.

Check inside the cleaner head and remove any debris or blockages.

Your Motorbar™ cleaner head and brush bar aren't washable. Wipe over with a damp lint-free cloth.

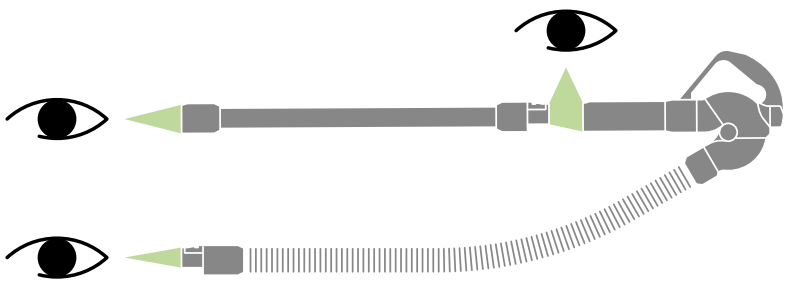
3. Replace your brush bar
Push the end cap back on to your brush bar and slide it back into the cleaner head.

Turn the end cap clockwise into the locked position.

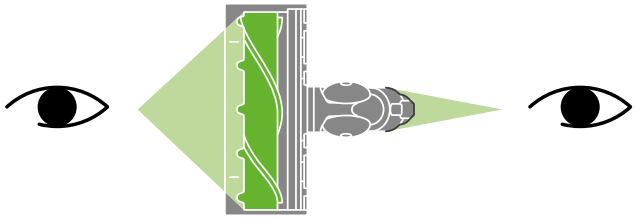
Your cleaner head isn't washable and should only be wiped over with a damp lint-free cloth.

Clearing blockages from wand and hose:
Press the release button to remove the wand from the hose and floor tool.

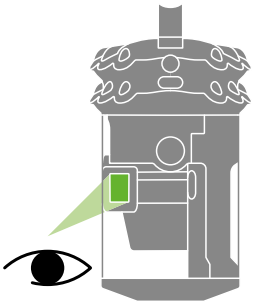
Look through both ends of the wand to find trapped debris. Use a long stick or straightened wire coat hanger to gently push out any clogs.



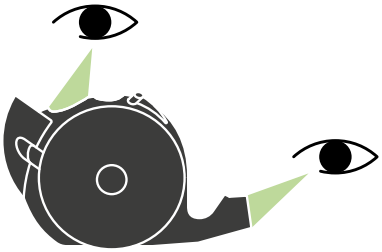
Inspect the floor tool:
Disconnect the floor head from the wand. Check the neck of the floor tool for trapped dirt. Turn the tool upside down and ensure nothing is blocking the suction inlet.



Empty the dust bin:
Detach the bin from the cylinder. A full bin stops airflow. Empty the dirt into a rubbish bin. Look inside the cyclone inlet where the bin attaches for trapped debris.



Inspect the ball casing:
Your vacuum's main body (the ball) holds internal airways. Recline the machine and use a coin or screwdriver to remove the access cover on the ball. Check this inner airway for any clogs.



Cleaning your tools

Don't put any part of your machine in a dishwasher or use detergents, polishes or air freshners.

Wipe with a damp, lint-free cloth without touching the connector end.

Make sure your tools are completely dry before using.

Carrying and storage

Use the integrated handle for easy carrying.
Secure the wand to the machine for storage.

The wand secures to the machine at the rear of the main machine body.

