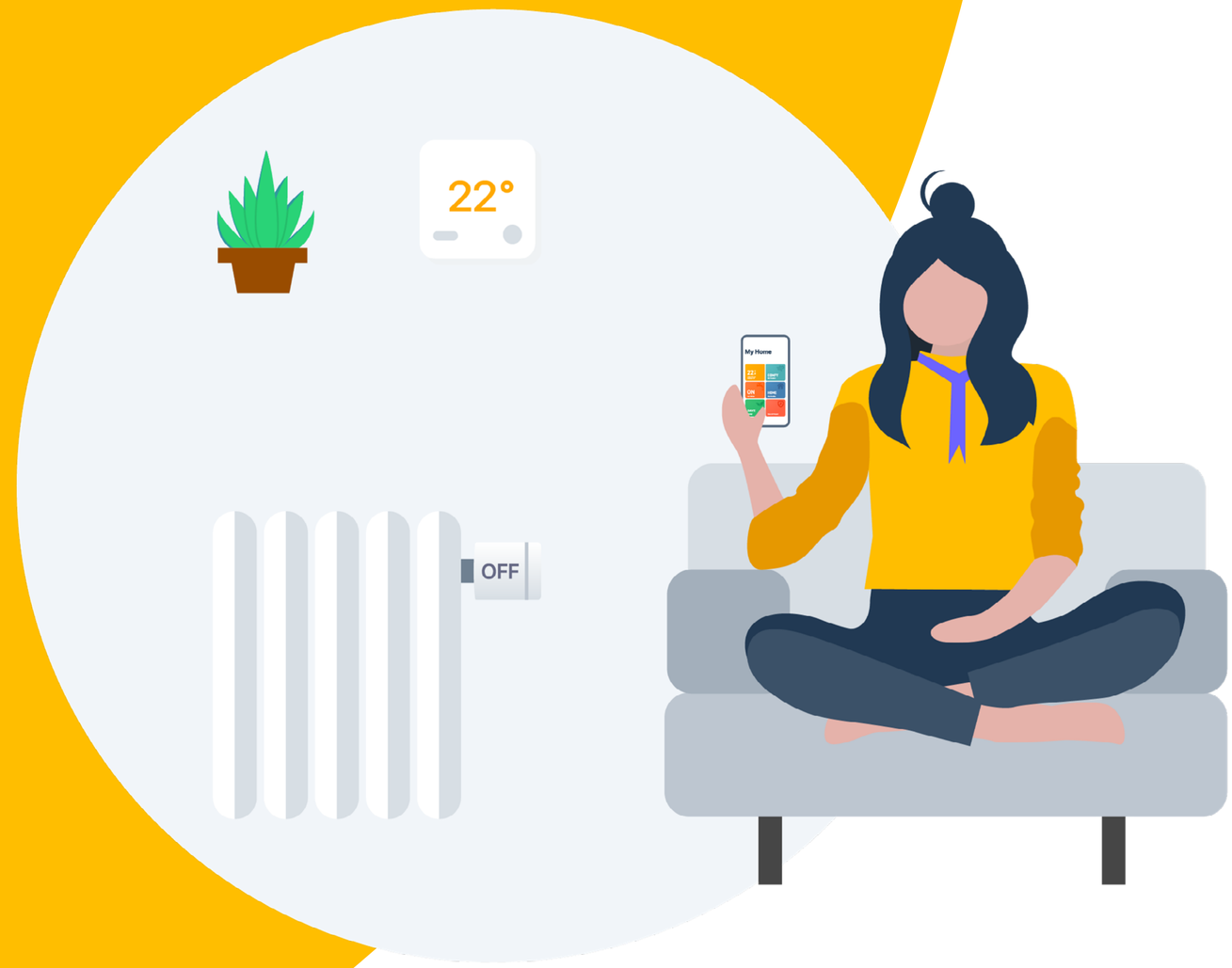
tado° User Guide



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tado°

Welcome to tado°

Congratulations on your tado° X purchase!

We want to ensure you have the best possible experience using our products, therefore we have created this guide to support you in creating your tado° account and controlling your heating using tado°.

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1 App installation & account creation

2 Home screen

3 Manual control of your heating

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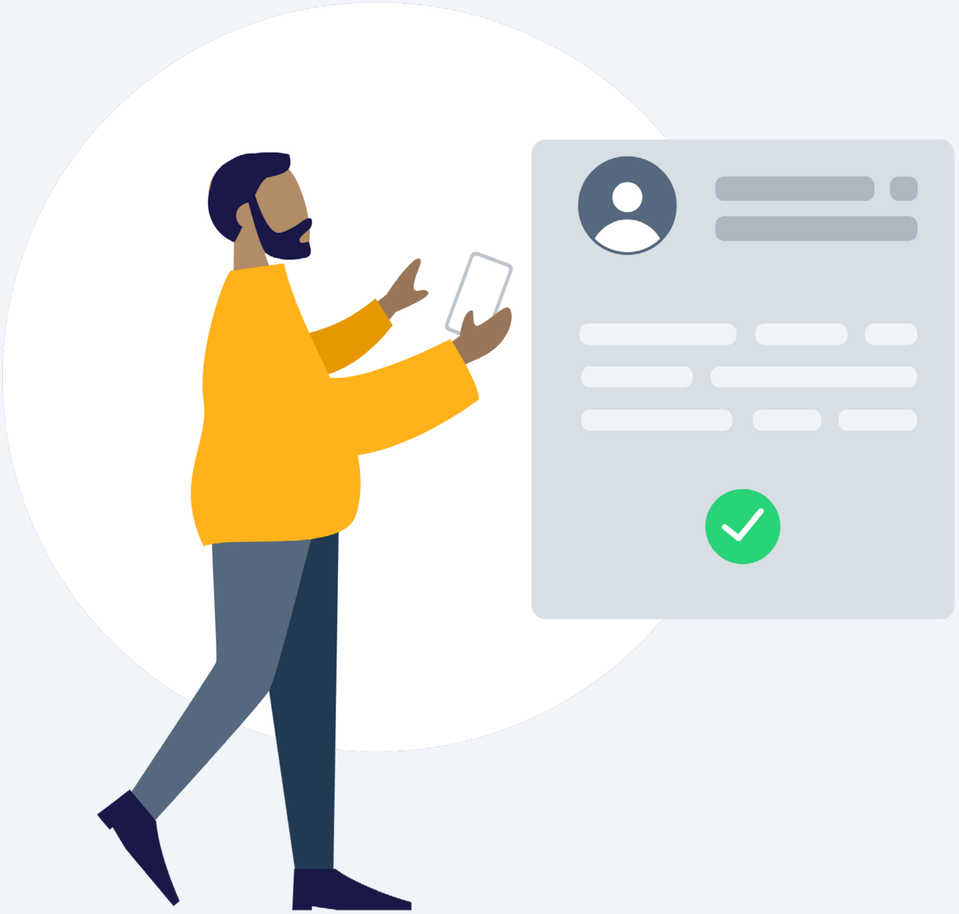
1

App installation & account creation



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1

App installation

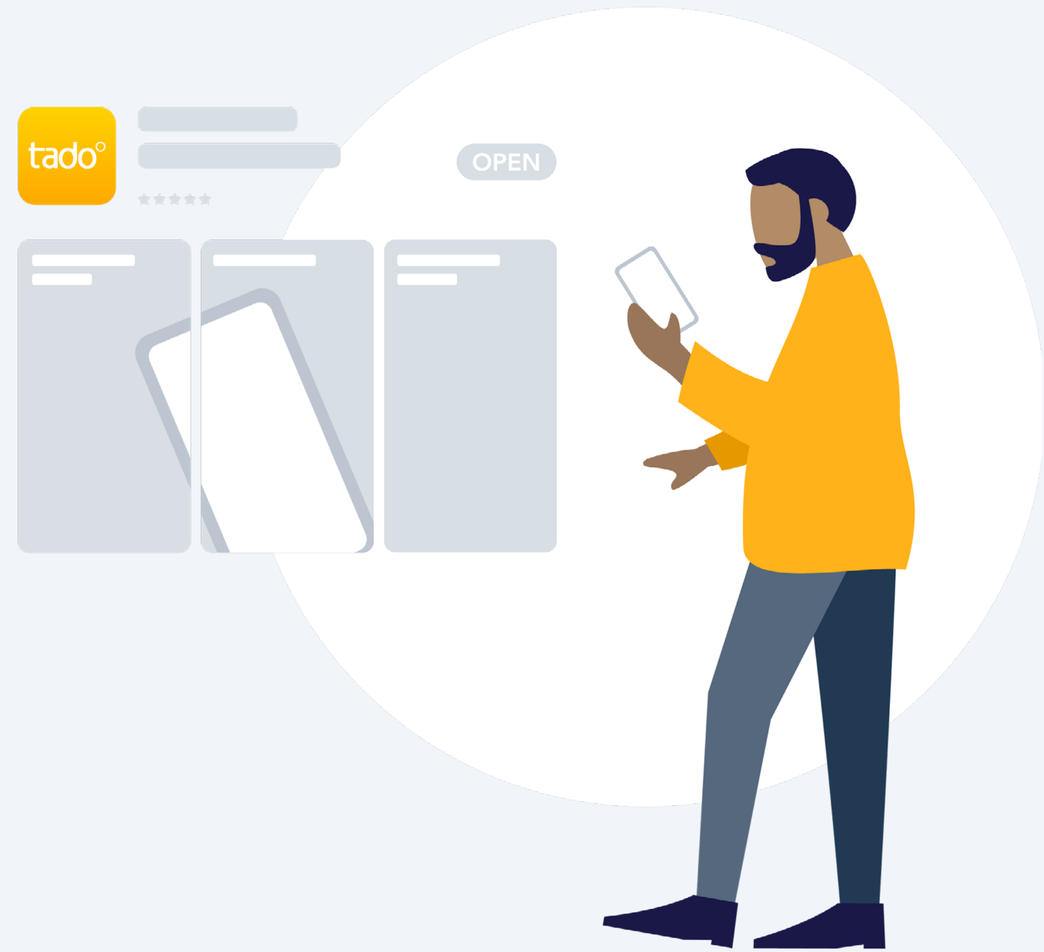
Install the tado° app

Download on the App Store

GET IT ON Google play

Visit App Store

Visit Google play



1

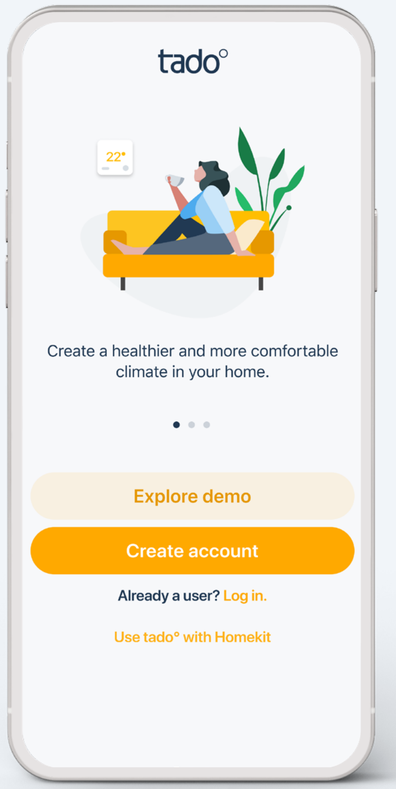
Account creation

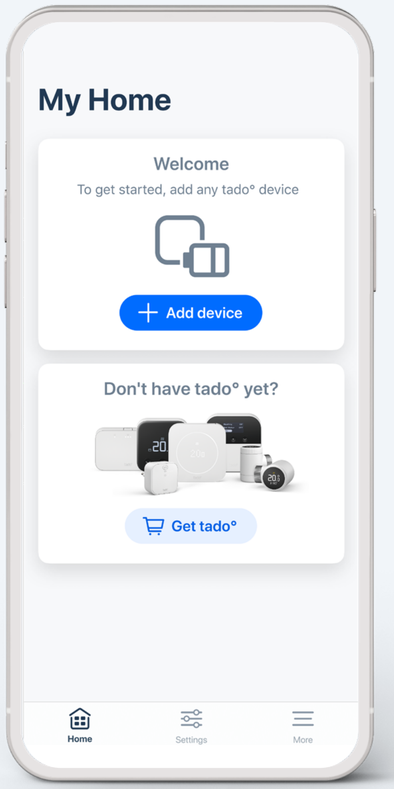
Step 1.
Create your account in the app.

Step 2.
Once you have created your tado° home select **'add device'**.

If your setup includes a tado° Bridge X, Wireless Receiver X or Heat Pump Optimizer X, this should be the first device to register.*

Step 3.
After your tado° is professionally installed, select **'add device'** and follow the instructions to scan in the QR code of the Bridge X. The QR Codes are laser-etched on each tado° X room control device and also printed on the Get started cards in each device's packaging.





* If you're installing yourself, the app will guide you with customized instructions for each device. If your devices have already been professionally installed, you can skip those installation steps.

1

Adimin role

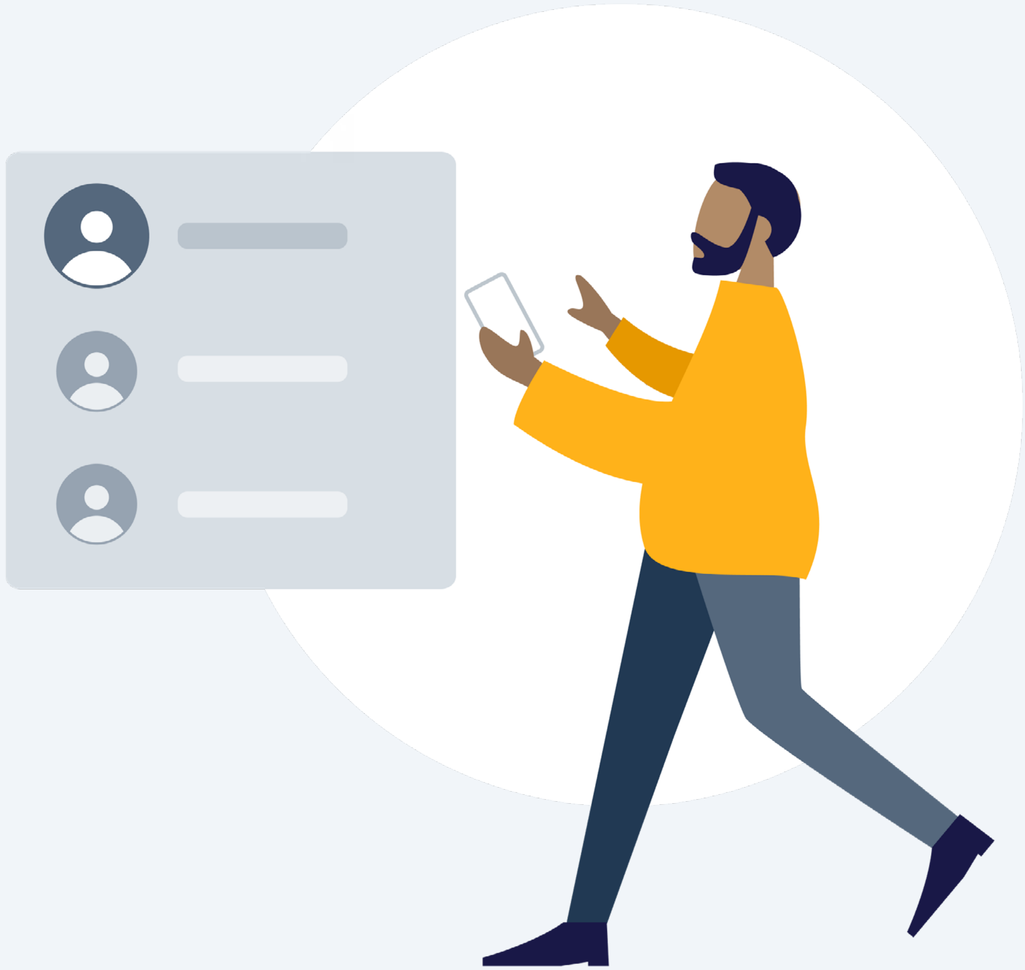
If you are creating a tado° Home, you automatically become its **Admin** and no other user can have the same role.

Both Admin and other users can control the system and add tado° devices.

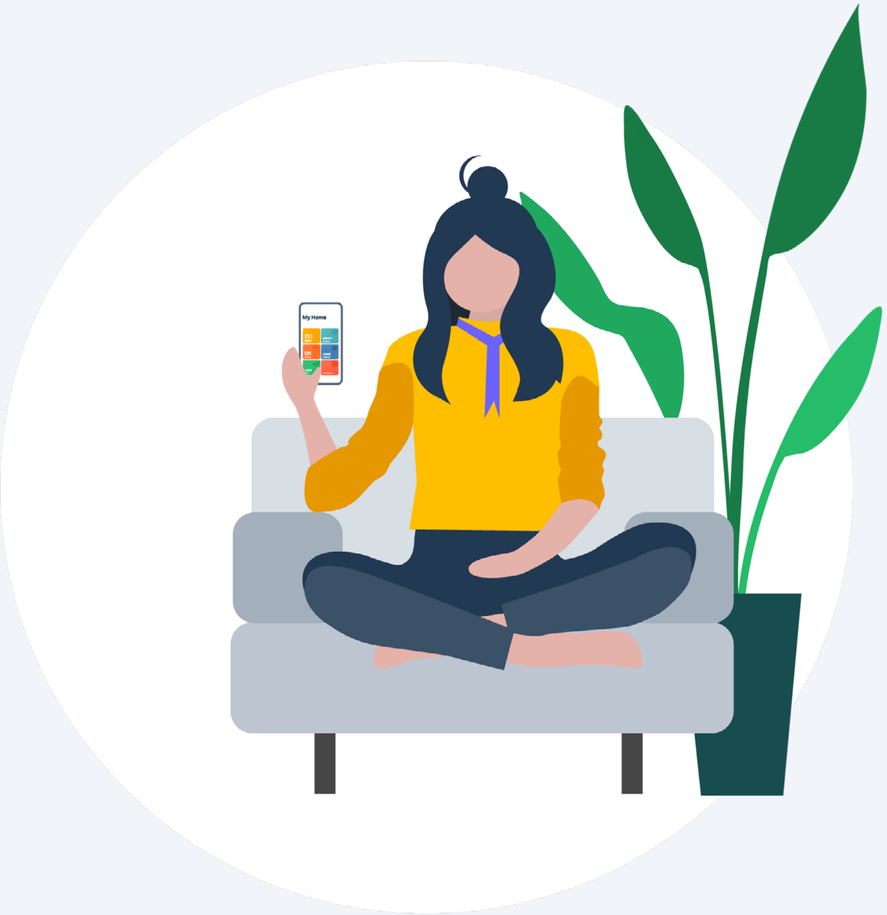
As an Admin, you'll have a wider range of control in the app such as:

- managing tado° subscriptions
- inviting other users to the Home
- receiving tado° updates
- other

Admin rights can be transferred to a different user if desired.



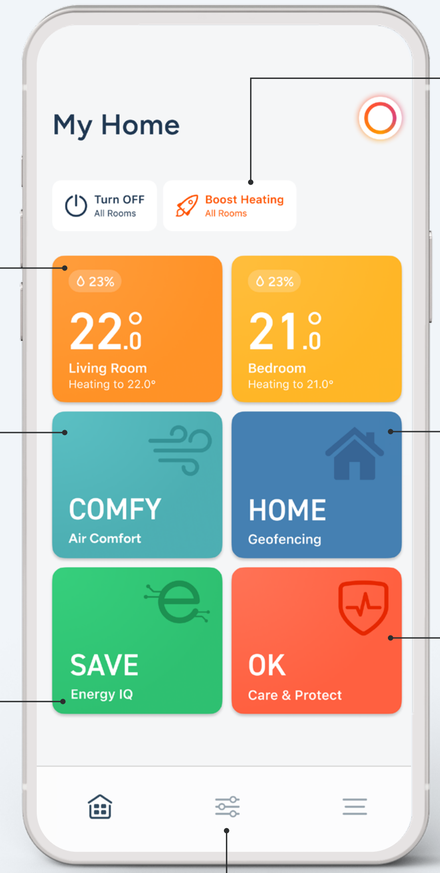
2 Home screen



2

Your tado° home screen

The most important tado° features can be controlled from your home screen. Here you can also see the current temperature of your rooms or zones as well as the geofencing mode.



Zone/Room
Control your heating system per room.*

Air Comfort
Highlights the air quality in each room with a Smart Thermostat or Smart Radiator Thermostat.

Energy Savings Report
See how much energy you are saving thanks to tado° Skills.

Quick Action
Quick Actions allow you to make changes that affect specific rooms or all of your rooms at once, from your Home screen.

Geofencing
Quickly check whether your tado° system is in Home or Away Mode.

Care & Protect
Monitors your heating system and notifies you if unusual heating behaviour is detected.

Settings & More
Access skills, settings, support and more.

* If the home is only set up with a single Smart Thermostat then the zone widget will control the heating in the entire home.

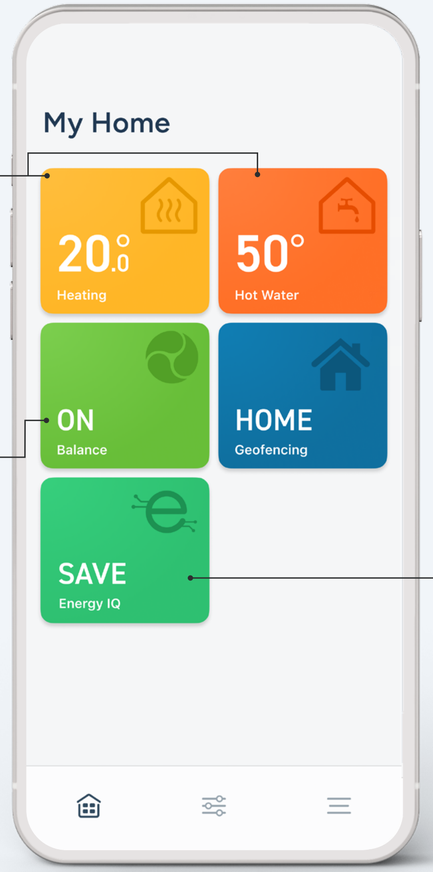
(!) Some features are only available with AI Assist.

2

Your tado° home screen

Heat Pump Optimizer X

The most important tado° features can be controlled from your home screen. Here you can also see the current temperature of your rooms or zones as well as the geofencing mode.



Heating & Hot Water schedules

Easily adjust the schedules for your heat pump heating and hot water.

Balance

Adjust the activity of your heat pump to save energy and costs according to your electricity tariff.

Energy IQ

Monitor the energy consumption of your heat pump.

(!) Some features are only available with AI Assist.

3

Manual control of your heating

- Smart Thermostat X (2nd gen)
- Smart Thermostat X/ Wireless Temperature Sensor X
- Smart Radiator Thermostat X
- tado° App

3

Manual Control on the tado° device

Smart Thermostat X/
Wireless Temperature Sensor X - (2nd gen)
To activate the display and view the measured temperature press the button once, afterwards you'll see the setpoint temperature.

To view humidity level short press the top button again.

To trigger a quick action long press the top button. Quick actions can be assigned in the app, for example
Boost and Resume Schedule.

Top Button
o activate the display / trigger a quick action.

Display
Shows the measured / setpoint temperature.

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Manual Control on the tado° device

Circular swipe clockwise over the interactive light ring increases, swipe counter clockwise decreases temperature.

The hand symbol shows the command is being given manually and the temperature shown is the setpoint.

When you long press the button to trigger a quick action the interactive light ring will be complete to show the action has been accepted.

Interactive Light Ring
Increases/ decreases the temperature.

Display
Shows the measured & later the setpoint temperature / the animation of the quick action selected.

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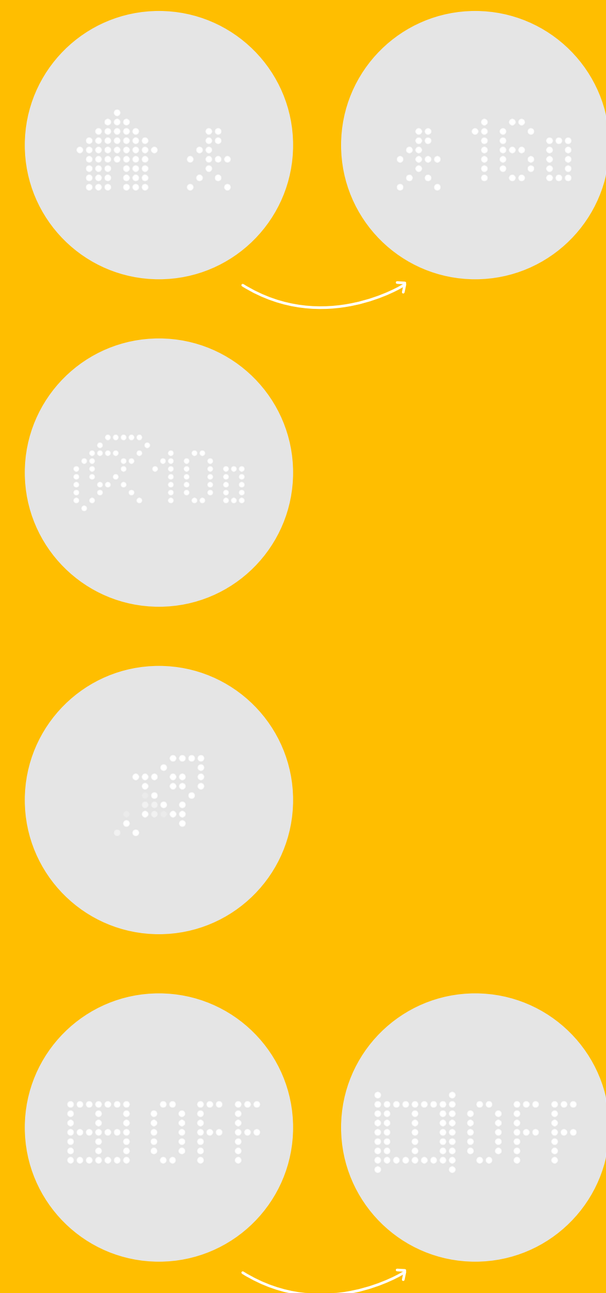
3

Modes on the tado° device

If any of the following modes is active, the respective indication will appear on the screen:

- Away Mode
- Holiday Mode
- Boost
- Open Window



Away Mode
Animation for it is shown with the setpoint temperature at the end of it.

Holiday Mode
Animation for it is shown with the setpoint temperature with it.

Boost
Boost Rocket animation is shown.

Open Window
Open Window animation is shown.

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Manual Control on the tado° device

Smart Thermostat X/
Wireless Temperature Sensor X
To make temporary temperature adjustments via the Smart Thermostat press the button to activate the display.

The device will first show the current measured temperature in the room.

Display
Shows the measured temperature.

Push Button
To activate the display. Use the touch arrows to change temperature.

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Press the middle button again to view the current target temperature. You can use the up and down buttons to modify the target temperature manually.

The icons shown next to the target temperature indicate the current tado° mode:

- The Smart Schedule is active and tado° is in Home Mode.
- The Smart Schedule is active and tado° is in Away Mode.
- Manual control is active.

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3

Manual Control on the tado° device

Smart Radiator Thermostat X
Tap the display of the Smart Radiator Thermostat X to check the current target temperature.

Turn the control knob to change the target temperature.

The icons shown next to the target temperature indicate the current tado° mode:

- The Smart Schedule is active and tado° is in Home Mode.
- The Smart Schedule is active and tado° is in Away Mode.
- Manual control is active.

Display
Shows current target temperature & mode.

Control knob
To activate the display and change the target temperature.

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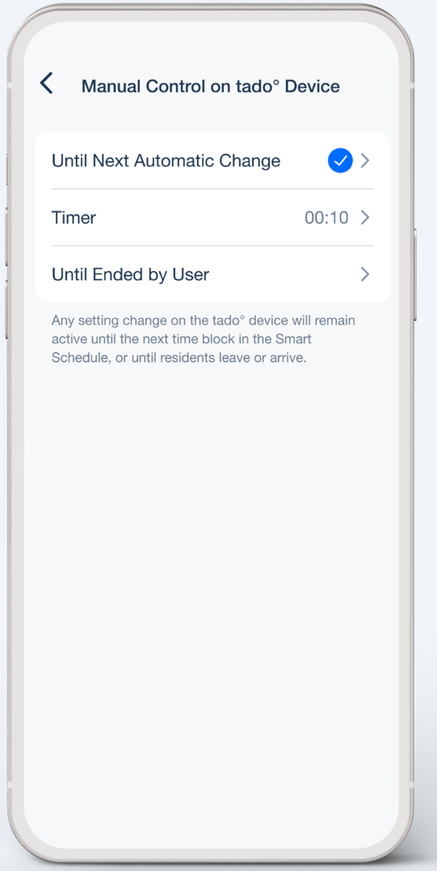
Manual Control on the tado° device - Duration

In the app you can modify the default behavior for how long a Manual Control setting stays active. This setting applies when you adjust the temperature directly on the device or with voice commands.

Just go to the settings in your app, select the room and open **Manual control on tado° device.**



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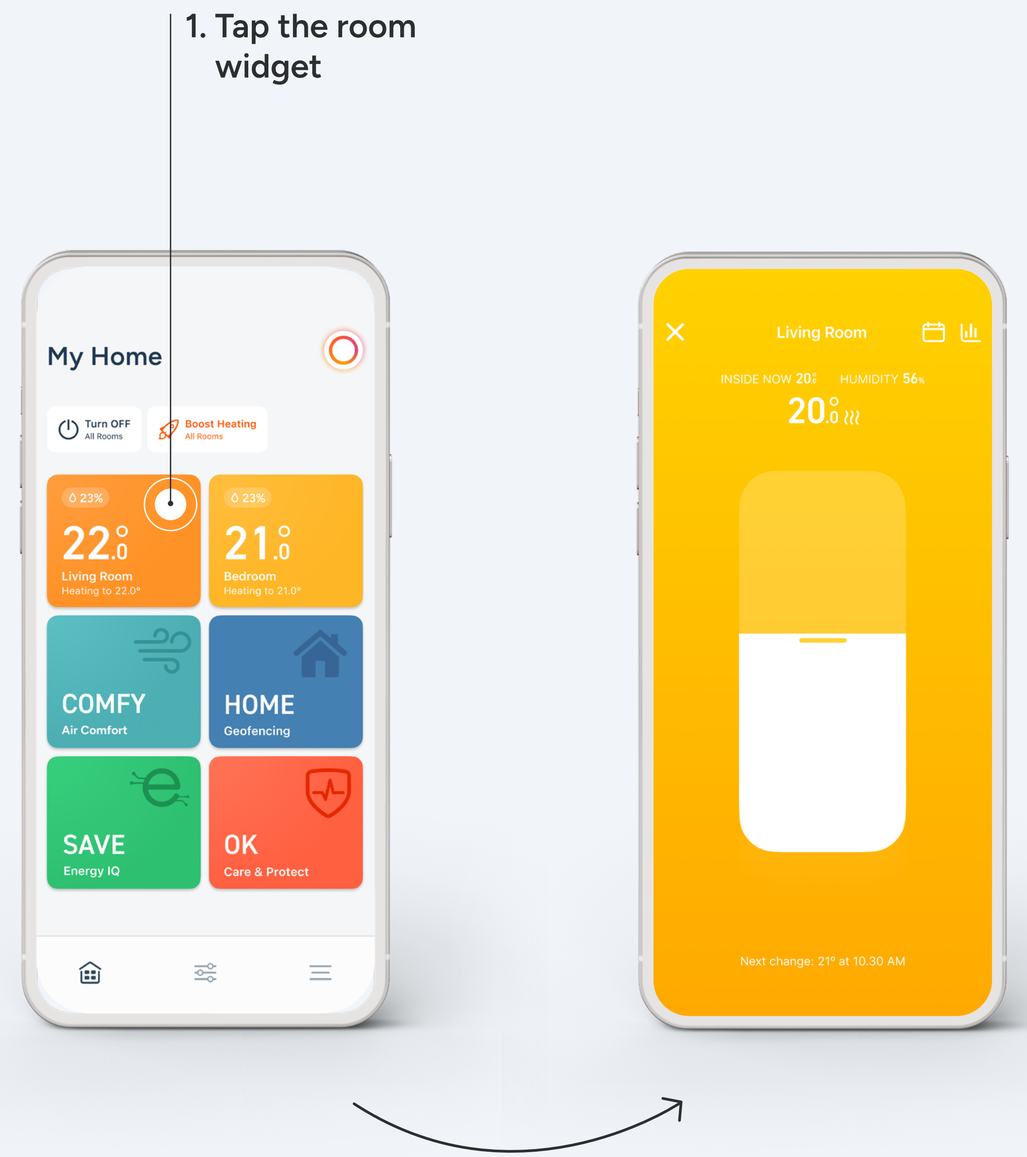
Manual Control in the tado° app

tado° App

Step 1.
Open the room screen by tapping the widget.



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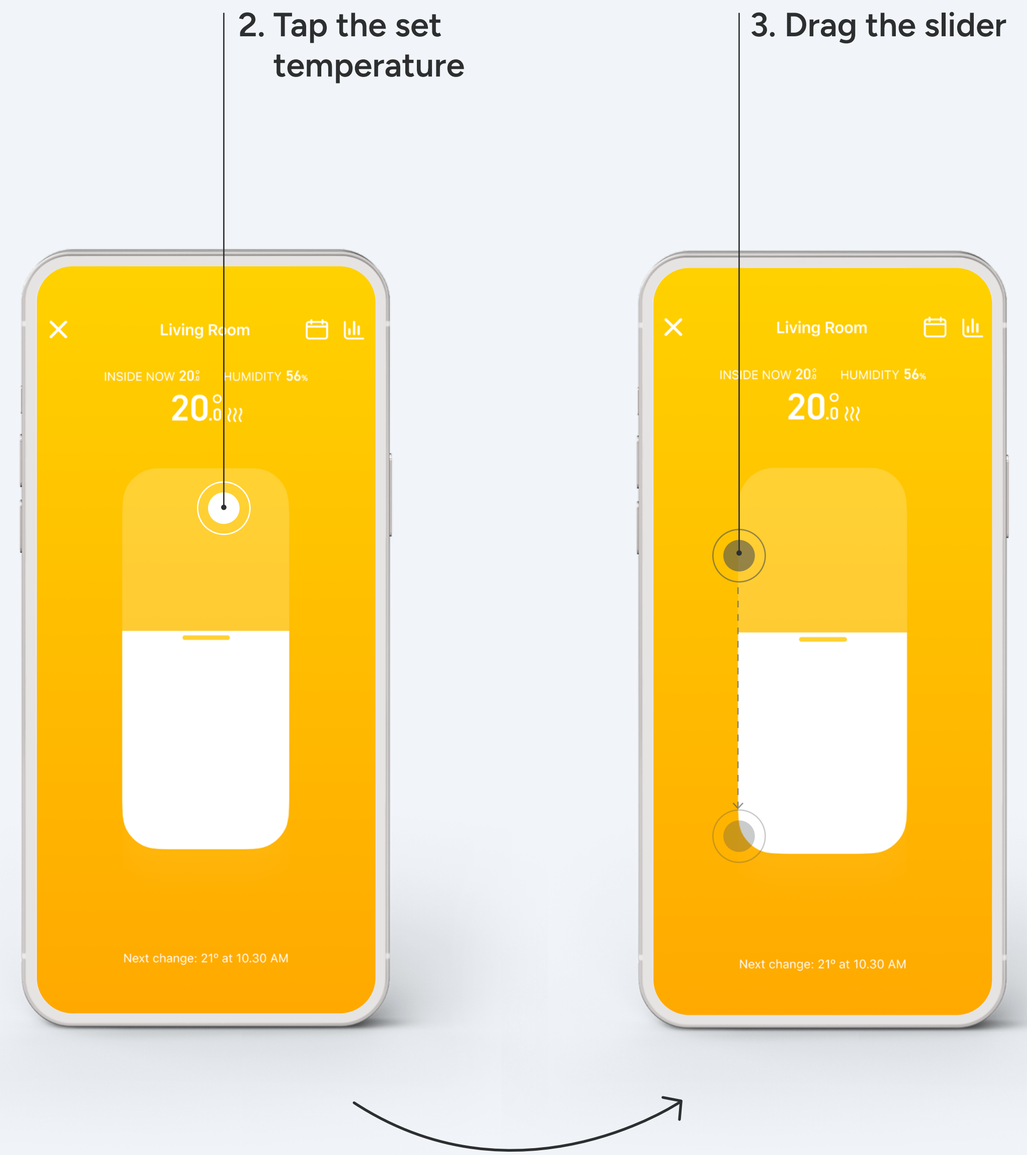
Step 2.

Tap on the centre of the screen where the set temperature is shown.

Step 3.

Drag the slider up or down to make changes to the target temperature.



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Step 4.
You can edit the duration of this temperature change at any time. tado° will remember your settings for the next manual control.

Manual Control in the tado° app - Duration:

- **Until next time block** in your Smart Schedule
- Duration according to the **Timer** you specified
- In manual control **Until ended by user**

4. Edit the duration by sliding the dot to the left or right

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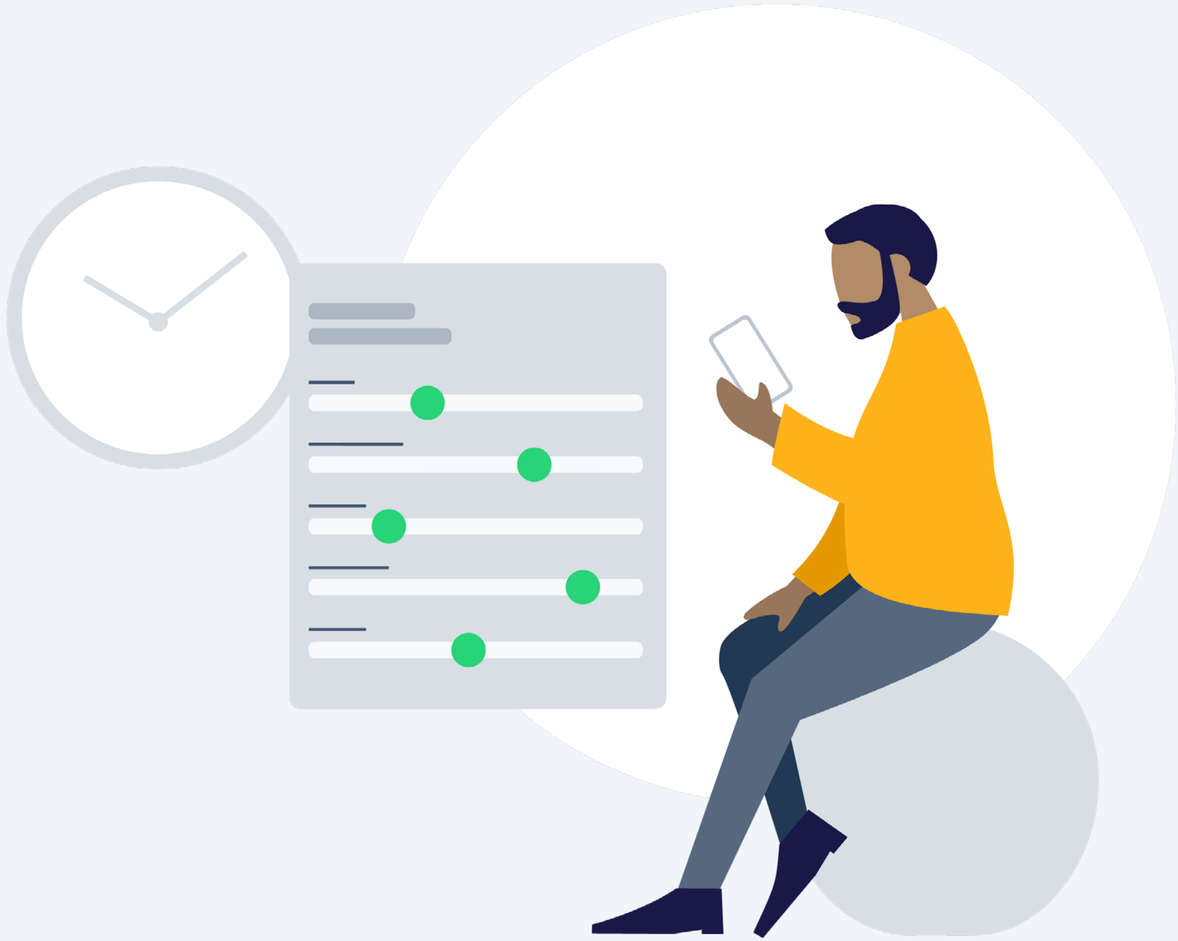
4

Smart Schedule



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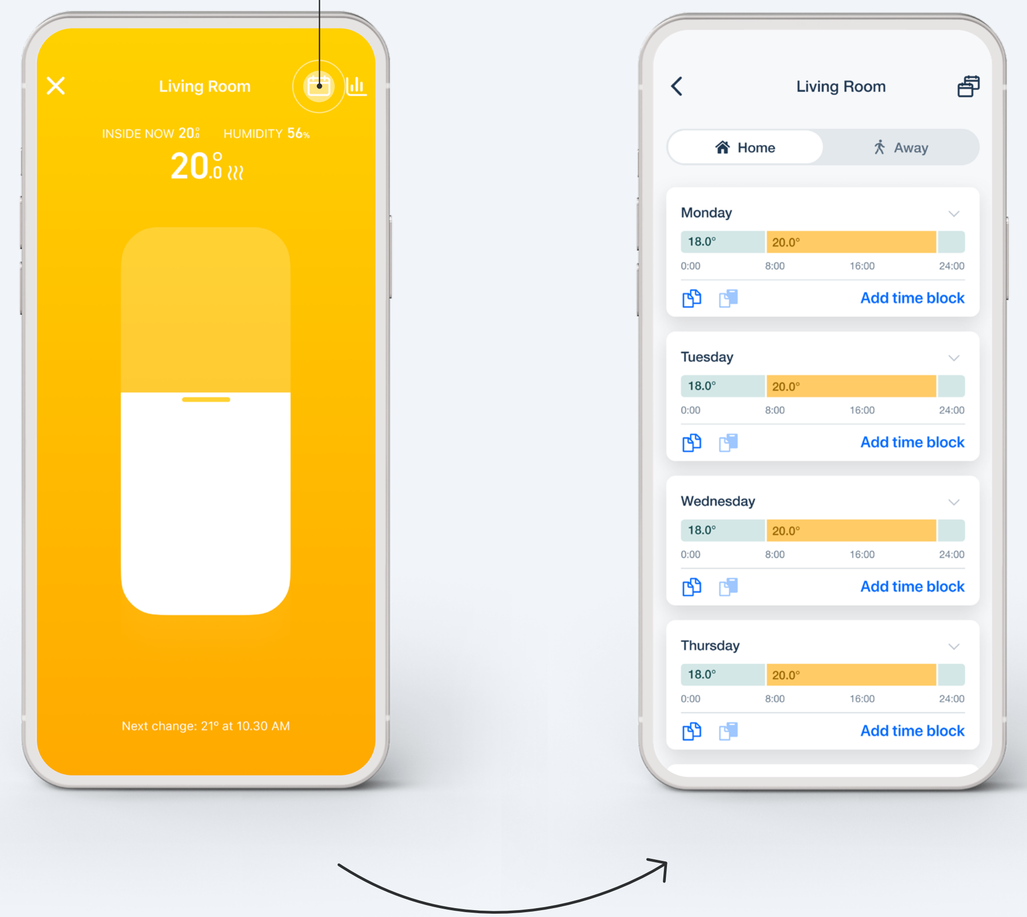
4

Set up – Smart Schedule

Your tado° account comes with a default Smart Schedule already set up. To personalize it, go to the room screen of your choice and tap the Smart Schedule button.

1. Tap the Smart Schedule button



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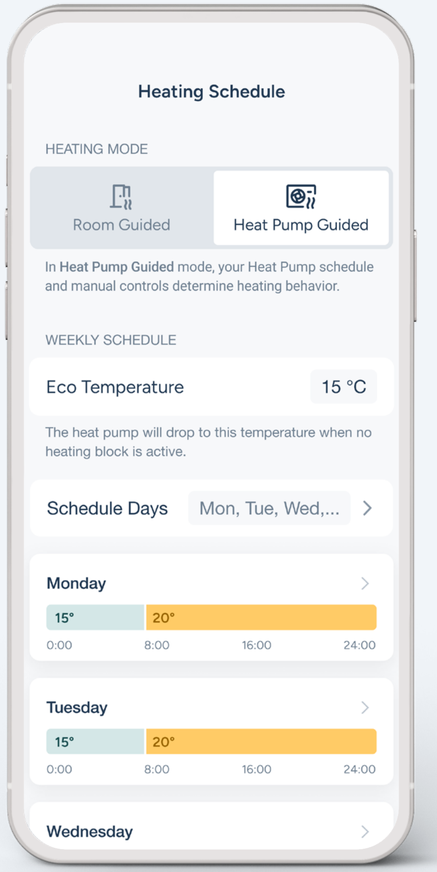
4

Set up – Smart Schedule

Heat Pump Optimizer Smart Schedule

The Heat Pump Optimizer X gives you smart multi-room control with your heat pump. If you have tado° thermostats to control individual rooms, these rooms schedules will be unified in the heat pump schedule when you activate.



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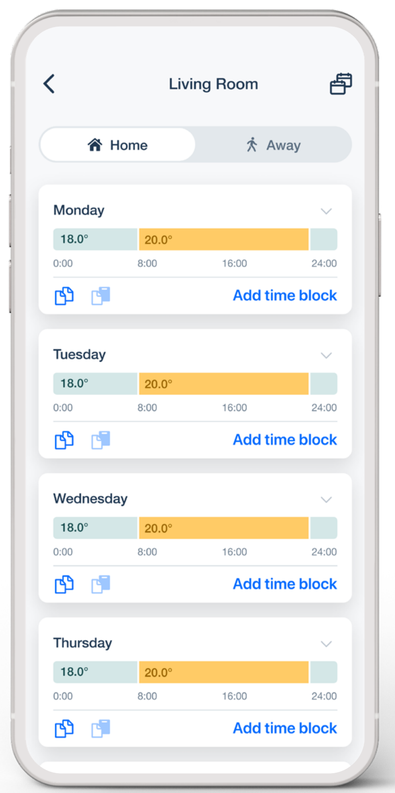
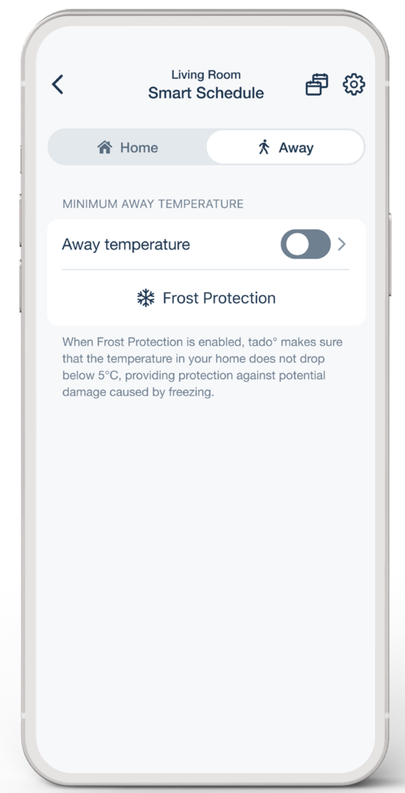
Your Smart Schedule consists of a Home and an Away section

Home Settings:

These settings will be active when tado° is in Home Mode. You can divide your days into multiple time blocks and specify custom settings for each block here.





Away Settings:

These settings will be active when tado° is in Away Mode. When tado° is in Away Mode it ensures that the home stays at least at the minimum temperature you set.

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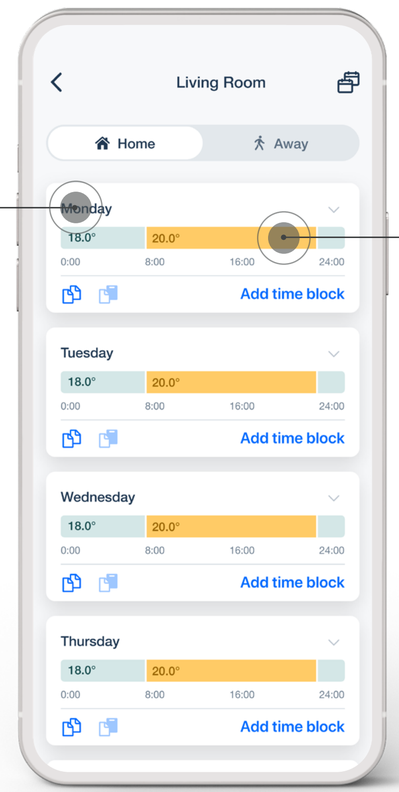
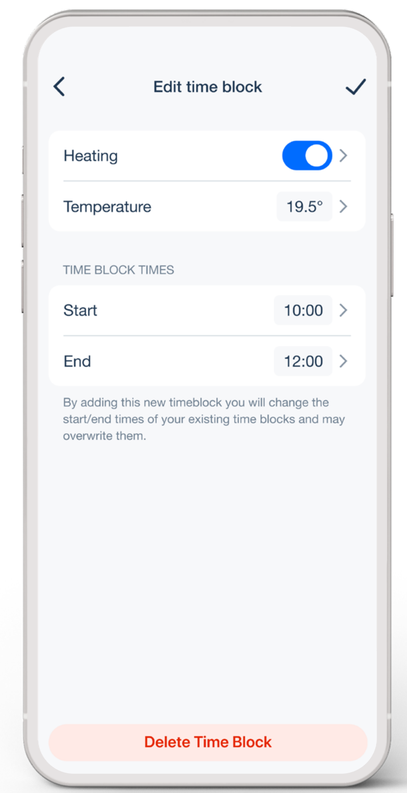
You can personalise your Smart Schedule to your needs

2. Tap to select the days
for which you want to set a specific schedule.



3. Tap a time block
to open the settings and personalise them to your needs.



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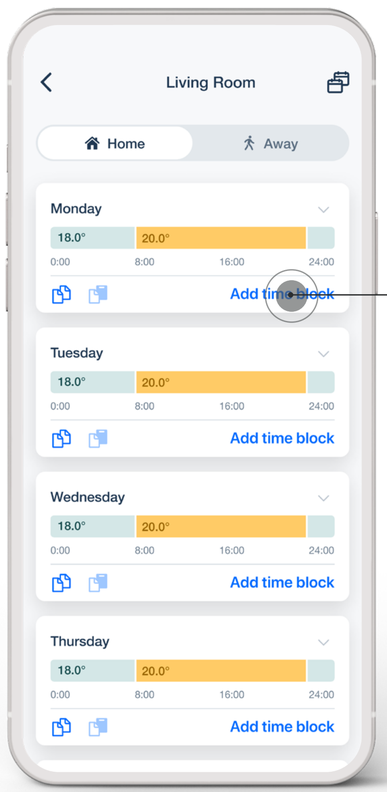
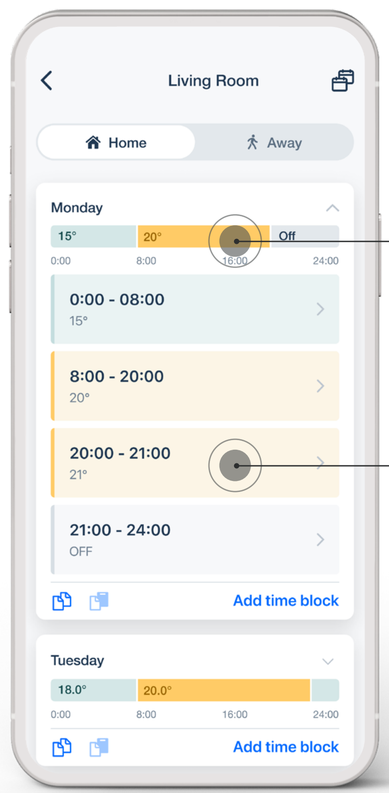
You can easily add additional time blocks to your Smart Schedule

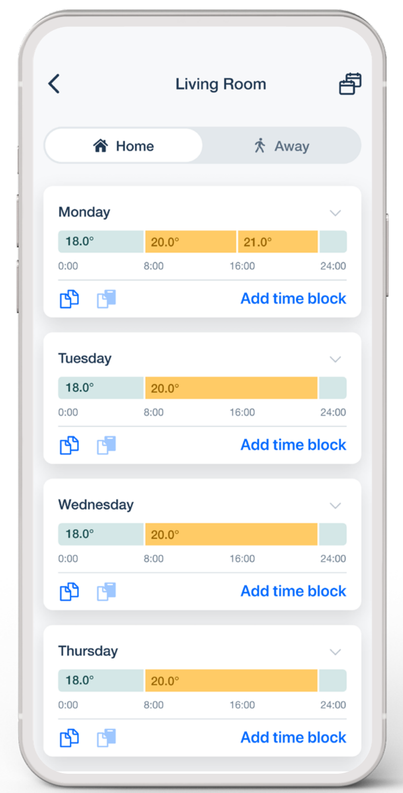


4. **Tap Add time block or +**
   to add a time block and then select a block.



5. **Tap a time block**
   to split it in two.

6. **Tap the new time block**
   to edit settings and timing.



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5 AI-Assist

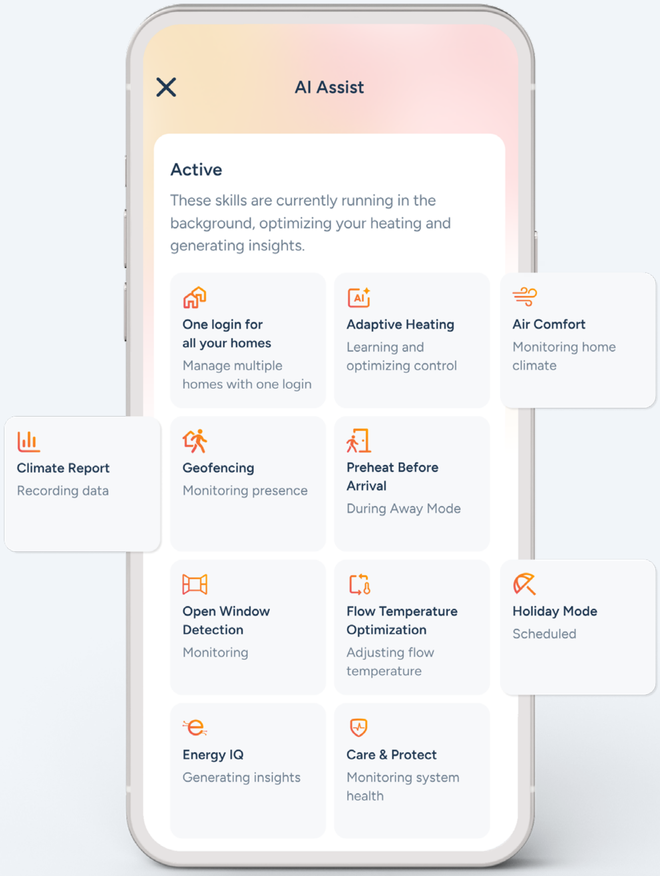
5

Boost savings and comfort with tado° AI Assist

With tado° AI Assist* you'll unlock an additional set of smart features and automations that maximise both your comfort and savings.

tado° AI learns your habits and understands your home - unlocking next level smart heating. Enjoy smart automations like Geofencing, Open Window Detection, Holiday Mode, and more. Care & Protect helps you to solve problems with your system. Energy IQ informs you about energy consumption and costs.

Book in the app, cancel any time (€3.99 per month, €29.99 per year).



* Only Admin can manage subscription.

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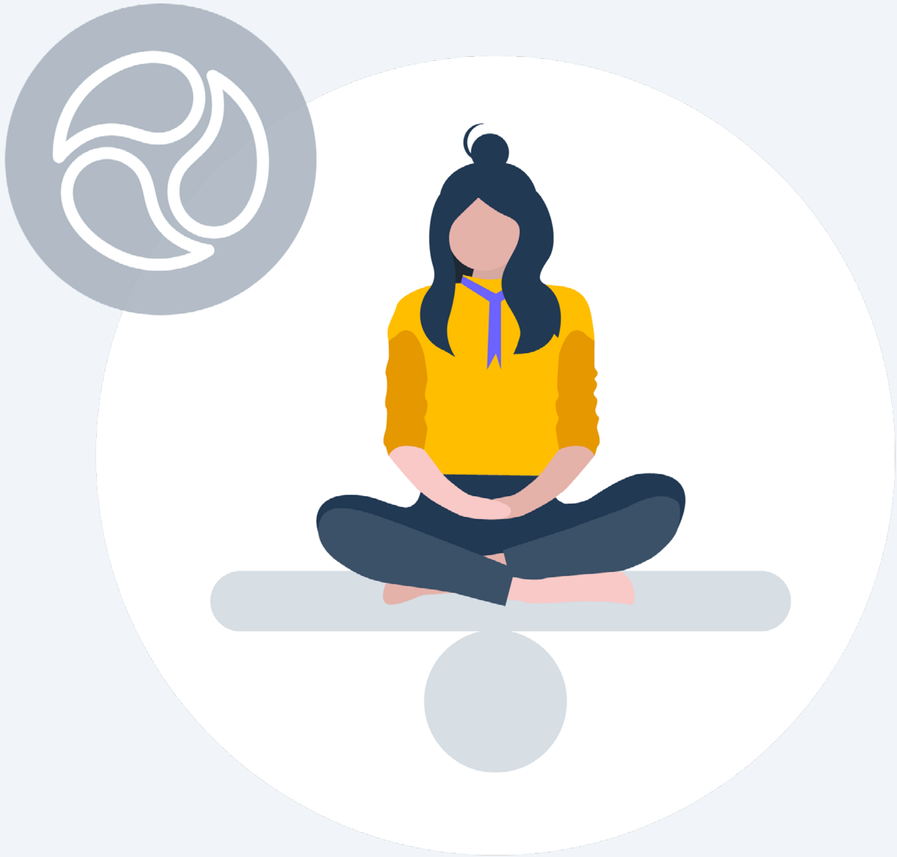
6

Balance for Heat Pump



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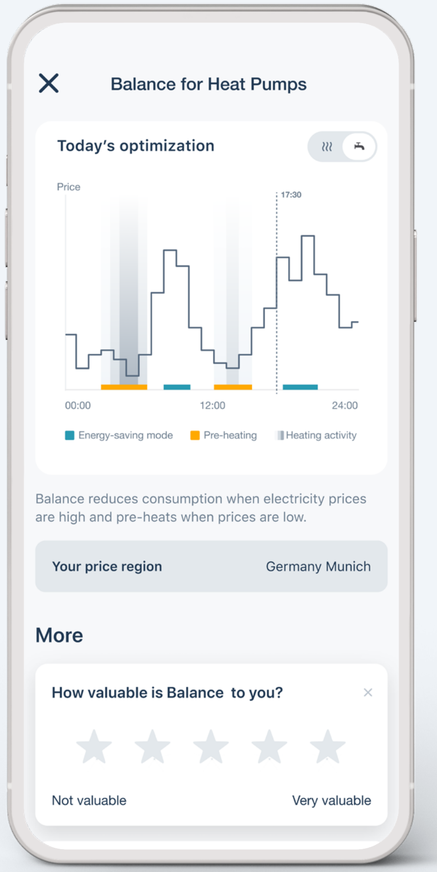
6

Balance for Heat Pump

Turn your heat pump into a cost saver

Subscribe to tado° Balance for Heat Pumps and ensure to shift the energy consumption for your heat pump to times when electricity prices are lower. Balance scans the development of the electricity price over the course of the day and reduces the operation of your heat pump when prices are high. Consumption is thus shifted to times when electricity prices are more favourable. Simply subscribe through the tado° app (€49.99/year).
To use Balance, you need the tado° Heat Pump Optimizer X.



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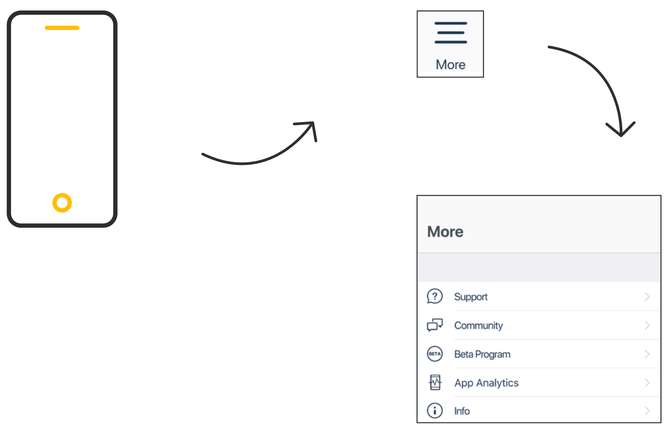
7

tado° Support

7

Need additional help? tado° is here to help!

1. Via app

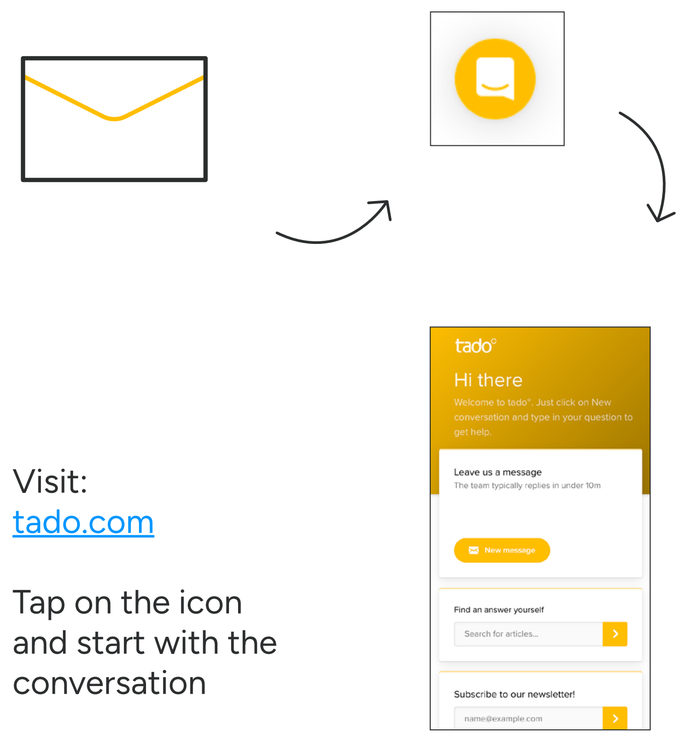


Open the **More** tab in the tab bar and tap on one of the topics

2. Via Help Center

Visit: help.tado.com/en/

3. Via online chat



Visit: tado.com

Tap on the icon and start with the conversation

Thank you for using tado°!

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